



REFUND POLICY

US BANGLA AIRLINES PROVIDES REFUND IN CASE OF CANCELLATION AND NO-SHOW AS PER FARE CONDITIONS. US BANGLA AIRLINES RESERVES THE RIGHT TO MAKE A REFUND ONLY TO THE PERSON NAMED IN THE TICKET OR TO THE PERSON WHO HAS PAID FOR THE TICKET. ANY CLAIM MADE AFTER THE DATE OF TICKET VALIDITY WILL NOT BE CONSIDERED FOR A REFUND.

PLEASE SEE THE INFORMATION HERE TO LEARN THE PROCESS OF CANCELLATION AND REFUND.

TICKET ISSUED FROM OFFICIAL WEBSITE OR MOBILE APP:

- YOU CAN CANCEL YOUR TICKETS BEFORE FLIGHT DEPARTURE AT ANY US BANGLA AIRLINES OFFICE, OR SENDING AN EMAIL AT RESERVATION@USBAIR.COM OR CALLING US AT 13605 WITH YOUR FLIGHT DETAILS AND IDENTIFICATION.
- REFUND REQUESTS MUST BE SENT FROM THE DESIGNATED EMAIL ADDRESS USED FOR TICKET ISSUANCE.
- THE REFUND PROCESS WILL TAKE 7 - 10 WORKING DAYS FROM THE DATE OF CANCELLATION.
- THE REFUND WILL BE CREDITED TO THE SAME CREDIT CARDS AND BANK ACCOUNT THAT WAS USED TO MAKE THE ORIGINAL PAYMENT.

TICKET ISSUED FROM US BANGLA AIRLINES SALES OFFICES:

- YOU CAN CANCEL YOUR TICKET BEFORE FLIGHT DEPARTURE AT ANY US BANGLA AIRLINES OFFICE, OR BY SENDING AN EMAIL RESERVATION@USBAIR.COM OR CALLING OUR HELPLINE 13605 WITH YOUR FLIGHT DETAILS AND IDENTIFICATION.
- IF PAID BY CASH, YOU WILL RECEIVE YOUR REFUND IN CASH IMMEDIATELY.
- IF YOU ALREADY PAID THROUGH DEBIT/CREDIT CARD/MFS, THE REFUND PROCESS WILL TAKE 7 - 10 WORKING DAYS FROM THE DATE OF CANCELLATION. AND THE REFUND AMOUNT WILL BE CREDITED TO THE SAME CREDIT CARDS AND BANK ACCOUNT THAT WAS USED TO MAKE THE ORIGINAL PAYMENT.
- CANCELLATION CHARGES WILL APPLY AS PER THE FARE CONDITIONS OF THE TICKETS

TICKET ISSUED FROM AN AUTHORIZED TRAVEL AGENCY:

- YOU MUST CONTACT THE TRAVEL AGENCY, FROM WHERE YOU HAVE PURCHASED YOUR TICKETS.
- CANCELLATION CHARGES MAY APPLY AS PER THE FARE CONDITIONS OF THE TICKETS.

CANCELLATION CHARGES MAY APPLY AS PER THE FARE CONDITIONS OF THE TICKETS. SEE THE TICKET COPY TO KNOW ABOUT THE CHARGES IN DETAIL FOR RE-ISSUE AND REFUND.